



AFA MEC Update

FEBRUARY 13, 2020 MASTER EXECUTIVE COUNCIL AND MEC SCHEDULING,
RESERVE AND HOTEL CHAIRS

Significant Weather Event – Irregular Operations Update

Good Afternoon,

Over the last 24 hours we know many of you have experienced a lack of communications, and conflicting messages, from Inflight management regarding our procedures during this significant weather event. We are still having substantial issues receiving updates and answers to AFA's questions and have been unable to provide you with clear information or guidance. The MECP has been working diligently with Matt Prainito to get as much information as possible and to pressure leaders for partnership with AFA, timely updates and precise information.

Currently, we have the following open questions for management:

- The State of Oregon has declared a state of emergency. Large portions of Highway 84, as well as other major roads have been closed to all traffic. This greatly impacts PDX crew's ability to report to work. They should be advised to access the ability to safely commute to work and have assurance from the Managing Director, Inflight that there will be no occurrences if too dangerous to attempt to report for work (this has been the practice in the past for these types of events and was communicated to our work group). Can any of this information be added in eCrew and included in the message on the hotline?
- Are there any declarations of a state of emergency in WA or any counties in WA that we should include in the above messaging?
- Who do FAs reach out to after 2200 this evening for any needs if their CA is not contactable or has left (example: if they need a hotel since the hotline is where they are directed, we believe they have been advised not to reach out to CS given how busy they are, and a supervisor will not be available after 2200. Additionally, for your information we have heard from numerous FAs that for most of the day all numbers provided to our work group have gone unanswered).
- Confirmation of who will be in PDX to assist crew tomorrow. We believe it will be the Base Chief Pilot, Chris Burkholder and the MEC after numerous asks still has no contact information for that individual/s nor do we have any hours that they will be available.
- Status of regular updates tonight and throughout the day tomorrow. Who, when?
- Status of ride share and shuttles in PDX, we have heard there are no options for ride share and shuttles may experience difficulties with ice, as well due to the shutdown of roads and the declaration of the state of emergency. Do we have confirmation that ride share and shuttles will be operating in SEA throughout the evening and in PDX as previously advised?

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- Back-up plan for how hotel assignment and transportation will be handled so we do not experience the same issues as last night.

What you need to Know

We have over 194 cancels for QX and are expecting more to come. PDX operations canceled at 1800 this evening. SEA is currently operating five AAG flights (AS and QX together) per hour, up from two per hour earlier in the day. The reason for the drop down in SEA is to account for snow accumulation/removal on the runway and issues staffing the de-ice equipment. At the moment, ramp conditions in SEA are improving.

Your fatigue language is in the contract on page 153-154. If you believe you are fatigued, please call CS to be removed from your trip and submit a Fatigue Report in Report It.

There are hotel rooms available in Seattle and Portland for those who need them. Leadership is available to book those rooms until 2200 and CS will be available after. Please note, although crew have been advised to call the flight crew hotline at 206-688-3200, this number is a recording only and is not staffed.

For those of you that are concerned about the safety of your drive into the airport, please feel empowered to call off of your trip as far in advance as possible. The earlier you can alert Crew Scheduling, the better. You can always call in to help the operation if your road conditions change and allow you to safely commute to work. In the past, the Company has not considered these to be actionable. We expect this practice will be applied to this event but have not received any confirmation. You may see an XX on your line. If so, reach out to a supervisor and if it is not resolved, please reach out to your local officers.

Weekend Supervisor Schedule

Derrick Danzl will be on duty in SEA tonight until 2200 and Sunday afternoon from 13:30-22:00. Rachael Mattioli will be on duty in SEA Sunday morning from 05:30-1400. SEA Leadership can be reached at 206-392-0650. PDX Leadership can be reached at 503-384-3090 although we have been advised that your contact in PDX is the Base Chief Pilot.

Irregular Ops Feedback Form

We have included a link to complete a form if you have experienced any difficulties during this significant weather event. Please use this form if you had any concerns, issues, questions or just want to provide feedback to us on things that would have helped you during this event.

<https://forms.gle/t3ddPbazFZX24Vvq8>

Your AFA leadership is here for you if you have any questions. Please do not hesitate to reach out to us. Remember safety is paramount and don't hesitate to stop the operation if it's unsafe to proceed.

In closing, we are aware of multiple failures which have caused extreme stress to be placed on crew members over the last 24 hours and are working to ensure this does not happen again.

In Solidarity,

Lisa, Kirk, Joelle, Aimee, Todd, Claire, Jamie and Judi