



Hello Fellow QX Flight Attendants,

The QX Air Safety, Health and Security Committee wanted to share some information on what this committee worked on in May.

The ASHSC have been addressing the concerns with LIM A/B service levels being too short for the required current service expectations. Coinciding with the topic of service and safety comes the AFA ask aligns with Alaska mainlines 18,000 ft start/clean up turbulence protections. More conversation to come.

Requests to allow a properly focused preflight when crews experience a plane swap were made. More information to come on this topic. A request for time testing and crew swap time allowance was made. More information to come.

Flight Attendants raised concerns regarding service cart maintenance and incline testing. Management is finding out these answers.

Some very exciting news!

Currently, MedAire testing is occurring to determine if we may go live with MedAire's full capabilities. This means that medical professionals will have the capability to speak directly with the Flight Attendant during an inflight medical emergency. Air Drop will also be turned on to allow Flight Attendants to drop the MedAire report directly to pilots after parking at the gate (airdrop does not work for pilots with engines running). This enhancement will be an essential tool and a benefit in our professional daily routine during a medical event. Testing will take about one month and started about the third week in May.

A Pre LOSA program is also in development to enhance the safety of our work environment. The Pre LOSA project will provide safety data in a non-Punitive and confidential manner. LOSA Collaborative is scheduled for implementation sometime in 2024.

The Line Operations Safety Assessment was developed and based on ten Characteristics:

- Peer To Peer observations during normal operations.
- Anonymous, confidential, and non-punitive data collection.
- Voluntary Participation.
- Trained Observers.
- Joint Management/Union Sponsorship.
- Threat and Error Management.

- Secure Data Collection.
- Data verification Roundtables.
- Data Derived Targets.
- Feedback of results.

For more information, please go to:  
FAA.gov and type in LOSA.

The Pre LOSA project will be an introduction to this voluntary reporting program that was developed to enhance safety in the workplace and within our division.

Thanks for reviewing the projects that are being discussed and worked on by this committee. This committee is very active and is always welcoming new members that may want to contribute their valuable skills and ideas to enhance our safety in the workplace.

Kind Regards and in Unity,

Jennifer Levcun  
Bryan Grosvold  
Wendy Kaihara  
Kari Terrana  
Josh Haimes  
Courtney Schilling  
Stephanie Day.